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Strengthening of the coordination of humanitarian and disaster relief assistance of the United Nations, including special economic assistance: strengthening of the coordination of emergency humanitarian assistance of the United Nations

Resolution adopted by the General Assembly on 16 December 2019

[without reference to a Main Committee ([A/74/L.34](#) and [A/74/L.34/Add.1](#))]

74/118. Strengthening of the coordination of emergency humanitarian assistance of the United Nations

The General Assembly,

Reaffirming its resolution [46/182](#) of 19 December 1991 and the guiding principles contained in the annex thereto, other relevant General Assembly and Economic and Social Council resolutions and agreed conclusions of the Council,

Taking note of the reports of the Secretary-General on the strengthening of the coordination of emergency humanitarian assistance of the United Nations¹ and on the Central Emergency Response Fund,²

Reaffirming the principles of humanity, neutrality, impartiality and independence in the provision of humanitarian assistance, and reaffirming also the need for all actors engaged in the provision of humanitarian assistance in situations of complex emergencies and natural disasters to promote and fully respect these principles,

Expressing grave concern at the increasing challenges caused by the unprecedented number of people affected by humanitarian emergencies, including protracted displacement, which are increasing in number, scale and severity and are stretching humanitarian response capacities, and expressing deep concern about the impact of climate change, the ongoing consequences of the financial and economic crisis, regional food crises, continuing food and energy insecurity, water scarcity,

¹ [A/74/81-E/2019/60](#).

² [A/74/138](#).



unplanned and rapid urbanization of populations, epidemics, natural hazards, environmental degradation, armed conflicts and acts of terrorism, which are adding to underdevelopment, poverty and inequality and are increasing the vulnerability of people while reducing their ability to cope with humanitarian crises,

Underscoring the need, in order to ensure a smooth transition from relief to rehabilitation and development, to better align, wherever appropriate, humanitarian and development assistance with national development priorities and strategies, and encouraging Member States, as well as the United Nations system and regional organizations in supporting the efforts of Member States, to tackle the root causes of humanitarian crises, including poverty and underdevelopment, build the resilience of affected States, including host communities, and reduce humanitarian needs,

Concerned about the growing gap between humanitarian needs and resources, welcoming non-traditional donors, and emphasizing the need to mobilize adequate, predictable, timely and flexible resources for humanitarian assistance, based on and in proportion to assessed risks and needs, with a view to planning for, mitigating, preparing for, responding to and recovering from humanitarian emergencies,

Recognizing, in this regard, the significant achievements of the Central Emergency Response Fund in facilitating life-saving assistance to crisis-affected people by providing timely funding, enabling humanitarian organizations and their implementing partners to act quickly when tragedy strikes and steer resources to crises that do not receive the attention that they need and deserve, emphasizing the need to broaden and diversify the income base of the Fund, and welcoming in this regard the call by the Secretary-General to increase the level of the Fund to 1 billion United States dollars,

Recognizing also the significant achievements of country-based pooled funds in facilitating assistance to people in need, noting the Secretary-General's call for donors to increase the proportion of humanitarian appeal funding channelled through country-based pooled funds, and noting also that other pooled funding mechanisms can make important contributions,

Emphasizing that strengthened needs analysis, risk management and strategic planning, in coordination with affected States, including through the use of open and disaggregated data, are crucial elements to ensure a better informed, more effective, transparent and collective response to the needs of people affected by crises,

Reiterating the need for Member States, relevant United Nations organizations and other relevant actors to mainstream a gender perspective into humanitarian assistance and integrate a gender perspective into all disaster risk reduction efforts, including by addressing the specific needs, and promoting the priorities and capacities, of women, girls, men and boys in a comprehensive and consistent manner, and also respecting and protecting their rights, recognizing that in humanitarian emergencies, women, girls and boys face heightened risks to their safety, health and well-being, and reiterating also that it is essential to ensure that women are empowered to effectively and meaningfully participate in leadership and decision-making processes,

Reiterating also the need for Member States, relevant United Nations organizations and other relevant actors to improve accountability at all levels to the needs of affected populations, and recognizing the importance of inclusive participation in decision-making,

Recognizing that persons with disabilities are disproportionately affected in humanitarian emergencies and face multiple barriers in accessing assistance, recalling the need for the involvement of persons with disabilities in decision-making processes and for mainstreaming, where possible, their perspectives and needs in humanitarian

preparedness and response, and in this regard recalling the Charter on Inclusion of Persons with Disabilities in Humanitarian Action,

Expressing its deep concern about the increasing challenges faced by Member States and the United Nations humanitarian response system and their capacities as a result of the consequences of disasters, including those related to the continuing impact of climate change, and reaffirming the need for the implementation of the Sendai Framework for Disaster Risk Reduction 2015–2030,³

Welcoming the Paris Agreement⁴ and its early entry into force, encouraging all its parties to fully implement the Agreement, and parties to the United Nations Framework Convention on Climate Change⁵ that have not yet done so to deposit their instruments of ratification, acceptance, approval or accession, where appropriate, as soon as possible,

Reaffirming the adoption of the New Urban Agenda by the United Nations Conference on Housing and Sustainable Urban Development (Habitat III), held in Quito from 17 to 20 October 2016,⁶ and noting the commitments undertaken therein by Member States regarding persons affected by humanitarian crises in urban areas,

Recognizing the primary role of Member States in preparing for and responding to outbreaks of infectious disease, in compliance with the International Health Regulations (2005) adopted by the World Health Assembly,⁷ including those that become humanitarian crises, highlighting the critical role played by Member States, the World Health Organization as the directing and coordinating authority of international health work, the United Nations humanitarian system, regional organizations, non-governmental organizations, the private sector and other humanitarian actors in providing financial, technical and in-kind support in order to bring epidemics or pandemics under control, and recognizing also the need to strengthen local and national health systems, early reporting and early warning systems, preparedness, cross-sectoral response capacities, and resilience linked to outbreaks of infectious disease, including through capacity-building for developing countries,

Recognizing also that developing countries, in particular the least developed countries and small island developing States, remain acutely vulnerable to human and economic loss resulting from natural hazards, and recognizing further the need for strengthening international cooperation, as appropriate, to strengthen their resilience in this regard,

Recognizing further that inclusive economic growth and sustainable development are essential for the prevention of and preparedness for natural disasters and other emergencies,

Recognizing, in this respect, that building national and local preparedness and response capacity through, inter alia, appropriate, inclusive and conducive public policies and international assistance, is critical to a more predictable and effective response and contributes to the achievement of humanitarian and development objectives, including enhanced resilience and a reduced need for humanitarian response,

Emphasizing the fundamentally civilian character of humanitarian assistance, and reaffirming, in situations in which military capacity and assets are used as a last

³ Resolution 69/283, annex II.

⁴ See FCCC/CP/2015/10/Add.1, decision 1/CP.21, annex.

⁵ United Nations, *Treaty Series*, vol. 1771, No. 30822.

⁶ Resolution 71/256, annex.

⁷ World Health Organization, document WHA58/2005/REC/1, resolution 58.3, annex.

resort to support the implementation of humanitarian assistance, the need for their use to be undertaken with the consent of the affected State and in conformity with international law, including international humanitarian law, as well as humanitarian principles,

Recognizing the high number of people affected by humanitarian emergencies, including the unprecedented number of people who are forcibly displaced, of whom a majority are women and children, owing to conflict, acts of terrorism, persecution, violence and other reasons, and who are often displaced for protracted periods, wherein the national authorities have the primary duty and responsibility to provide protection and humanitarian assistance and promote durable solutions for internally displaced persons within their jurisdiction, bearing in mind their particular needs,

Noting the need for increased awareness of the international community regarding the issue of internal displacement worldwide, including the situation of the millions living in protracted situations of displacement, and the urgency of providing adequate humanitarian assistance to and protection for internally displaced persons, supporting host communities, addressing the root causes of displacement, finding durable solutions for internally displaced persons in their countries and addressing possible obstacles in this regard, and recognizing that durable solutions include voluntary return in safety and with dignity, as well as voluntary local integration in the areas to which persons have been displaced or voluntary settlement in another part of the country, without prejudice to the right of internally displaced persons to leave their country or to seek asylum,

Reaffirming the New York Declaration for Refugees and Migrants, adopted at the high-level plenary meeting of the General Assembly on addressing large movements of refugees and migrants, held on 19 September 2016,⁸

Expressing concern about the particular difficulties faced by the millions of refugees in protracted situations, recognizing that the average length of stay has continued to grow, and emphasizing the need to redouble international efforts and cooperation to find practical and comprehensive approaches to resolving their plight and to realize durable solutions for them, consistent with the Charter of the United Nations, international law and relevant General Assembly resolutions,

Noting with great concern that millions of people are facing famine or the immediate risk of famine or are experiencing severe food insecurity in several regions of the world, and noting that armed conflicts, drought, poverty and the volatility of commodity prices are among the factors causing or exacerbating famine and severe food insecurity and that additional efforts, including international support, are urgently needed to address this,

Recognizing the importance of international humanitarian law, including the Geneva Conventions of 1949,⁹ which provides a vital legal framework for the protection of civilian persons in time of war, including the provision of humanitarian assistance,

Strongly condemning all acts of violence, including direct attacks, against humanitarian personnel and facilities, as well as against medical personnel and other humanitarian personnel exclusively engaged in medical duties, their means of transport and equipment, and hospitals and other medical facilities, which in a majority of cases affect locally recruited personnel, noting with concern the negative implications for the provision of humanitarian assistance to populations in need, and welcoming efforts such as the Health Care in Danger project of the International Red

⁸ Resolution 71/1.

⁹ United Nations, *Treaty Series*, vol. 75, Nos. 970–973.

Cross and Red Crescent Movement, together with States, international and non-governmental organizations and other relevant stakeholders, to strengthen compliance with international humanitarian law by raising awareness, and promoting preparedness to address the grave and serious humanitarian consequences arising from such violence,

Recalling the obligations of all States and parties to an armed conflict, in accordance with the relevant provisions of international humanitarian law to respect and protect, in situations of armed conflict, medical personnel and humanitarian personnel exclusively engaged in medical duties, their means of transport and equipment, and hospitals and other medical facilities, which must not be attacked, and to ensure that the wounded and sick receive, to the fullest extent practicable and with the least possible delay, the medical care and attention required, and noting the applicable rules of international humanitarian law relating to the non-punishment of any person for carrying out medical activities compatible with medical ethics,

Noting with grave concern that violence, including sexual and gender-based violence, and violence against children, including sexual violence, continues to be deliberately directed against civilian populations during and after humanitarian situations,

Recognizing that, while women and girls are disproportionately affected, men and boys can also be victims and/or survivors of sexual and gender-based violence,

Noting with appreciation the efforts that Member States, the United Nations and other relevant actors continue to make to improve the effectiveness of humanitarian response based on needs, including by strengthening humanitarian response capacities, improving humanitarian coordination, identifying and integrating appropriate innovation into humanitarian preparedness, response and recovery, increasing transparency, reducing duplication, strengthening partnerships with local and national responders as appropriate, enhancing flexible, predictable and adequate funding and strengthening the accountability of all stakeholders,

Noting with grave concern that children and youth continue to lack education in situations of complex emergencies, and emphasizing the urgent need for increased financing and more efficient delivery of quality education in humanitarian emergencies,

Recognizing that, in strengthening the coordination of humanitarian assistance in the field, the organizations of the United Nations system should continue to consult and work in close coordination with national Governments,

Reaffirming its resolution [70/1](#) of 25 September 2015, entitled “Transforming our world: the 2030 Agenda for Sustainable Development”, in which it adopted a comprehensive, far-reaching and people-centred set of universal and transformative Sustainable Development Goals and targets, its commitment to working tirelessly for the full implementation of the Agenda by 2030, its recognition that eradicating poverty in all its forms and dimensions, including extreme poverty, is the greatest global challenge and an indispensable requirement for sustainable development, its commitment to achieving sustainable development in its three dimensions – economic, social and environmental – in a balanced and integrated manner, and to building upon the achievements of the Millennium Development Goals and seeking to address their unfinished business,

Reaffirming also its resolution [69/313](#) of 27 July 2015 on the Addis Ababa Action Agenda of the Third International Conference on Financing for Development, which is an integral part of the 2030 Agenda for Sustainable Development, supports and complements it and helps to contextualize its means of implementation targets with concrete policies and actions,

1. *Welcomes* the outcome of the twenty-second humanitarian affairs segment of the Economic and Social Council at its substantive session of 2019,¹⁰ and also welcomes the adoption of Economic and Social Council resolution 2019/14 of 26 June 2019;
2. *Requests* the Emergency Relief Coordinator to continue his efforts to strengthen the coordination and accountability of humanitarian assistance and leadership within the United Nations humanitarian response system, including through the transformative agenda of the Inter-Agency Standing Committee, and calls upon relevant United Nations organizations and other relevant intergovernmental organizations, as well as other humanitarian and development actors, to continue to work with the Office for the Coordination of Humanitarian Affairs of the Secretariat to enhance the coordination, effectiveness and efficiency of humanitarian assistance;
3. *Also requests* the Emergency Relief Coordinator to continue to improve dialogue with all Member States on the relevant processes, activities and deliberations of the Inter-Agency Standing Committee;
4. *Encourages* Member States and the Office for the Coordination of Humanitarian Affairs to continue to improve dialogue and collaboration on humanitarian issues, at the global and field levels, including on policy, in order to foster a more consultative and inclusive approach to humanitarian assistance;
5. *Welcomes* the continued efforts by the Office for the Coordination of Humanitarian Affairs to build partnerships with regional organizations and non-traditional donors and the private sector, and encourages Member States and the United Nations system to continue to strengthen partnerships at the global, regional, national and local levels in support of national efforts in order to effectively cooperate to provide humanitarian assistance to those in need and ensure that their collaborative efforts adhere to the principles of neutrality, humanity, impartiality and independence;
6. *Encourages* Member States, the United Nations system and humanitarian and development organizations to continue to assess and improve, together with other relevant stakeholders, including the private sector, how innovation can be more proactively and systematically identified and integrated into humanitarian action in a sustainable manner and to promote the sharing of best practices and lessons learned on innovative tools, processes and approaches, including those from large-scale natural disasters and humanitarian crises of a protracted nature, that could improve the effectiveness and quality of humanitarian response, and in this regard encourages all relevant stakeholders to continue to support the efforts of Member States, in particular developing countries, to strengthen their capacities, including through facilitating access to information and communications technologies;
7. *Welcomes* innovative practices that draw on the knowledge of people affected by humanitarian emergencies to develop locally sustainable solutions and to produce life-saving items locally, with minimal logistical and infrastructure implications;
8. *Calls upon* the relevant organizations of the United Nations system and, as appropriate, other relevant humanitarian actors to continue efforts to improve the humanitarian response to natural and man-made disasters and complex emergencies by further strengthening humanitarian response capacities at all levels, by continuing to strengthen the provision and coordination of humanitarian assistance at the global, regional and field levels, including through existing cluster coordination mechanisms

¹⁰ See *Official Records of the General Assembly, Seventy-fourth Session, Supplement No. 3 (A/74/3)*, chap. X.

and in support of national authorities of the affected State, as appropriate, and by further enhancing efficiency, transparency, performance and accountability;

9. *Recognizes* the benefits of engagement and coordination with relevant humanitarian actors to the effectiveness of humanitarian response, and encourages the United Nations to continue to pursue efforts to strengthen partnerships at the global level with the International Red Cross and Red Crescent Movement, relevant humanitarian non-governmental organizations, other participants in the Inter-Agency Standing Committee and other relevant stakeholders;

10. *Requests* the Secretary-General to continue to strengthen the support provided to United Nations resident/humanitarian coordinators and to United Nations country teams, including by providing necessary training, identifying resources and improving the identification of and the selection process for United Nations resident/humanitarian coordinators, and enhancing their performance accountability;

11. *Calls upon* the Chair of the United Nations Sustainable Development Group and the Emergency Relief Coordinator to continue to enhance their consultations before presenting final recommendations on the selection process for resident coordinators in countries likely to require significant humanitarian response operations;

12. *Requests* the United Nations to continue to strengthen its ability to recruit and deploy appropriately senior, skilled and experienced humanitarian staff quickly and flexibly, giving paramount consideration to the highest standards of efficiency, competence and integrity, while paying due regard to gender equality and to recruiting on as wide a geographical basis as possible, and in this regard encourages the United Nations Sustainable Development Group to continue to strengthen the resident coordinator system, on which the humanitarian coordinator system is based, ensuring, inter alia, full implementation of the management and accountability system of the Group and the resident coordinator system;

13. *Recognizes* that diversity of humanitarian staff brings value to humanitarian work and understanding of developing countries' contexts, and requests the Secretary-General to address further the insufficient diversity in geographical representation and gender balance in the composition of the humanitarian staff of the Secretariat and other United Nations humanitarian agencies, in particular regarding professional and high-level staff, and to report on concrete measures taken in this regard in his annual report;

14. *Also recognizes* that accountability is an integral part of effective humanitarian assistance, and emphasizes the need for enhancing the accountability of humanitarian actors at all stages of humanitarian assistance;

15. *Urges* Member States to continue to give priority to efforts to prevent, respond to, investigate and prosecute acts of sexual and gender-based violence in humanitarian emergencies, calls upon Member States and relevant organizations to improve coordination and strengthen capacity, to ensure that humanitarian relief integrates prevention of, and risk mitigation for, sexual and gender-based violence and makes greater use of sex- and age-disaggregated data and to strengthen support services for victims, survivors and others affected by such violence beginning in the earliest stages of emergency response, taking into account their unique and specific needs resulting from the impact of such violence, and notes the Call to Action initiative;

16. *Underscores* the critical importance of protecting all persons affected by humanitarian crises, in particular women and children, from any form of sexual exploitation and abuse, including those perpetrated by humanitarian personnel, welcomes the determination of the Secretary-General to fully implement the United

Nations policy of zero tolerance for sexual exploitation and abuse and stresses that victims and survivors should be at the core of such efforts, notes the six core principles relating to sexual exploitation and abuse adopted by the Inter-Agency Standing Committee,¹¹ and encourages Member States to make greater efforts to prevent and respond to sexual exploitation and abuse and to ensure that perpetrators are held accountable;

17. *Urges* Member States to continue to seek to prevent, respond to, investigate and prosecute violations and abuses against children, including exploitation, in humanitarian emergencies, calls upon Member States and relevant organizations to strengthen support services for children affected by humanitarian emergencies, including those who have experienced violations and abuses, and calls for a more effective response in that regard, guided by the rights of the child;

18. *Reaffirms* the importance of implementing the Sendai Framework for Disaster Risk Reduction 2015–2030³ to ensure the substantial reduction of disaster risk and losses in lives, livelihood and health and in the economic, physical, social, cultural and environmental assets of persons, businesses, communities and countries, and underlines the importance of tackling the underlying disaster risk drivers, of considering the impact of climate change and of integrating a disaster risk reduction perspective into humanitarian assistance to prevent new and reduce existing disaster risk;

19. *Calls upon* Member States, the United Nations and relevant humanitarian and development organizations to continue to support multi-year investment, when possible, in preparedness, response and coordination capacities, and build the capacity at all levels of government, including local government, of organizations and of communities, particularly in communities exposed to disasters, to better prepare for hazards, reduce disaster risk and the risk of displacement within the context of disasters, build resilience and better respond to and recover from and build back better after disasters, and also calls upon all relevant stakeholders to complement, rather than substitute for or displace, national capacities to respond to crises, especially where those crises are prolonged or recurrent;

20. *Calls upon* Member States and the international community to provide adequate, sustainable and timely resources for disaster risk reduction in order to build resilience and reduce the risk of displacement within the context of disasters, environmental degradation and climate change, including through complementary humanitarian and development programming and the further strengthening of national and local capacities to prevent, prepare for and respond to humanitarian emergencies, and encourages closer cooperation between national stakeholders and humanitarian and development actors in this regard;

21. *Urges* Member States, the United Nations humanitarian system, regional organizations, non-governmental organizations, the private sector and other humanitarian actors to reinforce preparedness and response capabilities in relation to those outbreaks of infectious disease that trigger or exacerbate a humanitarian crisis, including by fully implementing the International Health Regulations (2005),⁷ and calls upon the United Nations humanitarian system and humanitarian organizations to respond rapidly, based on the level 3 activation procedure for infectious disease events in humanitarian contexts, in close coordination with affected States;

22. *Calls upon* Member States, the United Nations and other relevant organizations, as appropriate, to address non-communicable diseases and their risk factors and to treat people living with them in humanitarian emergencies;

¹¹ [A/57/465](#), annex I, para. 10 (a).

23. *Encourages* closer cooperation between development and humanitarian actors, in coordination with Member States, to ensure that all relevant actors work together, in accordance with their mandates, towards common results with the aim of reducing need, vulnerability and risk over multiple years, based on shared understanding of the context and each actor's operational strengths, in support of national priorities, while fully respecting the humanitarian principles for humanitarian action;

24. *Encourages* humanitarian and development actors to pursue, where appropriate, common risk-management and resilience objectives, achievable through joint analysis and multi-year programming and planning cycles;

25. *Encourages* the United Nations system, humanitarian organizations and development organizations to continue their efforts to mainstream preparedness, early action and early recovery into their programming, acknowledges that preparedness, early action and early recovery should receive further funding, and in this regard encourages the provision of timely, flexible, predictable and adequate resources, including from both humanitarian and development budgets, as appropriate;

26. *Urges* Member States, the United Nations and other relevant organizations to take further steps to provide a coordinated emergency response to the food and nutrition needs of affected populations, while aiming to ensure that such steps are supportive of national strategies and programmes aimed at improving food security and nutrition;

27. *Calls upon* Member States, the United Nations, humanitarian and development organizations and other relevant actors to urgently and effectively respond to, prevent and prepare for rising global food insecurity affecting millions of people, especially those who are facing famine or the immediate risk of famine, including by enhancing humanitarian and development cooperation and providing urgent funding to respond to the needs of the affected population, and calls upon Member States and parties to armed conflicts to respect international humanitarian law and ensure safe and unhindered humanitarian access;

28. *Condemns* strongly the use of starvation of civilians as a method of warfare and prohibited by international humanitarian law;

29. *Expresses concern* about the challenges related to, inter alia, safe access to and use of fuel, firewood, alternative energy, water and sanitation, shelter and food and health-care services, including mental health and psychosocial services, in humanitarian emergencies, and notes with appreciation initiatives at the national and international levels, including those that systematically identify and integrate innovative approaches and share best practices, that promote effective cooperation in this regard;

30. *Encourages* the international community, including relevant United Nations organizations and the International Federation of Red Cross and Red Crescent Societies, to support efforts of Member States aimed at strengthening their capacity to prepare for and respond to disasters and to support efforts, as appropriate, to strengthen systems, especially early warning systems, for identifying and monitoring disaster risk, including vulnerability and natural hazards, and especially to substantially increase the availability of and access to multi-hazard warning systems;

31. *Welcomes* the growing number of Member States and regional organizations that have taken steps to promote the implementation of the Guidelines for the Domestic Facilitation and Regulation of International Disaster Relief and Initial Recovery Assistance, encourages others to do so, as appropriate, and welcomes the valuable support that national Red Cross and Red Crescent societies are providing to their Governments in this area, in collaboration with the International Federation

of Red Cross and Red Crescent Societies, the Office for the Coordination of Humanitarian Affairs and other partners;

32. *Encourages* States to create an enabling environment for the capacity-building of local authorities and of national and local non-governmental and community-based organizations in order to ensure better preparedness in providing timely, effective and predictable assistance, and encourages the United Nations and other relevant organizations to provide support to such efforts, including, as appropriate, under the Common Framework for Preparedness of the Inter-Agency Standing Committee, the United Nations Sustainable Development Group and the International Strategy for Disaster Reduction, through the transfer of technology, on mutually agreed terms, and expertise to developing countries and through support to enhance the coordination capacities and build capacity in science and technology of affected States;

33. *Recognizes* the increase in the number and scale of disasters, including those related to the adverse effects of climate change, which in certain instances may contribute to displacement and to additional pressure on host communities, encourages Member States, the United Nations and relevant organizations and actors to further strengthen the efforts aimed at addressing the needs of persons displaced within the context of disasters, including those induced by climate change, and notes in this regard the importance of sharing best practices to prevent and prepare for such displacements;

34. *Calls upon* Member States, the United Nations and humanitarian organizations to provide emergency assistance in ways that are supportive of recovery and long-term development, where appropriate, including through multi-year funding and prioritizing humanitarian tools that strengthen resilience, such as, but not limited to, cash-based transfers, local procurement of food and services, including for school feeding programmes, and social safety nets;

35. *Encourages* Member States and the United Nations funds and programmes and the specialized agencies to respond more effectively to needs in humanitarian contexts by, inter alia, scaling up social protection policies and cash-based transfer mechanisms, where feasible, including multipurpose cash programming, as appropriate, to offer affected people flexibility on how to meet their humanitarian needs, and to support the development of local markets and strengthen national and local capacities, and in this regard calls upon the United Nations humanitarian organizations to continue building their capacity to systematically consider cash-based transfer programming, alongside other forms of humanitarian assistance;

36. *Encourages* Member States, the United Nations system and other relevant organizations to improve, where possible, fast and flexible financing for preparedness, early action, early response and early recovery, and in this regard encourages exploring, developing and, where appropriate, the strengthening of innovative and anticipatory mechanisms and approaches, such as forecast-based financing and disaster risk insurance, to reduce the impact of disasters and address humanitarian needs;

37. *Takes note* of the efforts of Member States, the United Nations system and the international community to strengthen preparedness and local, national and regional humanitarian response capacity, calls upon the United Nations and relevant partners to support capacity-building of Member States, and calls upon Member States to continue to provide funding to humanitarian country-based pooled funds;

38. *Encourages* Member States, and calls upon relevant humanitarian organizations, to work closely with national institutions, including local governments and the private sector, as appropriate, to examine effective, context-specific ways to

be better prepared for, respond to and recover from increasing emergencies in urban areas, which may have an impact on the provision of such life-saving essential services as water, energy and health care;

39. *Reaffirms* the right to education for all and the importance of ensuring safe enabling learning environments in humanitarian emergencies, as well as quality education at all levels, including for girls, including technical and vocational training opportunities, where possible, including through adequate funding and infrastructural investments, for the well-being of all, in this regard recognizes that access to quality education in humanitarian emergencies can contribute to long-term development goals and reiterates the need to protect and respect educational facilities in accordance with international humanitarian law, strongly condemns all attacks directed against schools and the use of schools for military purposes, when in contravention of international humanitarian law, and encourages efforts to promote safe and protective school environments in humanitarian emergencies;

40. *Calls upon* the Office for the Coordination of Humanitarian Affairs and other United Nations organizations to continue to work with Member States and relevant United Nations entities to facilitate the exchange of updated, accurate and reliable information, including through mutually comprehensible, disaggregated and harmonized data, to ensure better assessment and analysis of needs in order to improve preparedness and humanitarian response;

41. *Calls upon* relevant United Nations organizations to support the improvement of the humanitarian programme cycle, including the development of coordinated and comprehensive needs assessment tools, such as multisector initial rapid assessments, the implementation of joint, impartial and timely needs assessments and prioritized needs-based humanitarian response plans, in consultation with the affected States, in order to strengthen the coordination of humanitarian action to meet the needs of people affected by humanitarian emergencies;

42. *Encourages* Member States to commit and to disburse in a timely fashion humanitarian funding based on, and in accordance with, the humanitarian appeals brought forward by the United Nations;

43. *Encourages* Member States and relevant United Nations organizations to explore innovative risk-sharing mechanisms and to base risk management funding on objective data;

44. *Encourages* United Nations and humanitarian organizations to further advance efficiencies in delivering assistance through reducing management costs, harmonizing partnership agreements, providing transparent and comparable cost structures, and strengthening measures to achieve greater accountability by taking further actions to reduce fraud, waste and abuse and identify ways to share incident reports and other information among United Nations agencies, where appropriate;

45. *Requests* Member States, relevant humanitarian organizations of the United Nations system and other relevant humanitarian actors to promote gender equality and the empowerment of women in all stages of humanitarian response, to take measures to ensure the full participation of women, girls, men and boys, including persons with disabilities and older persons, in all stages of decision-making, as appropriate, in order to, inter alia, reduce gender inequalities and ensure that humanitarian assistance is informed, adapted, appropriate and effective, and to take into account the specific needs, vulnerabilities and capacities of women, girls, men and boys, taking into consideration age and disability, in the design of needs assessments and the implementation of all programming, including by seeking to ensure the provision of access to the full range of medical, legal and psychosocial and livelihood services, without discrimination, and in this regard encourages efforts to

ensure gender mainstreaming, including in the collection and analysis of disaggregated data, in the analysis of allocations and programme implementation, and through greater use of the Gender with Age Marker;

46. *Recognizes* the important role that women can play as first responders, and encourages Member States, the United Nations and other relevant humanitarian organizations to support women's leadership and meaningful participation in the planning and implementation of response strategies, including by strengthening partnerships and building the capacities of national and local institutions, including national and local women's organizations, and other civil society actors, as appropriate;

47. *Calls upon* Member States, relevant humanitarian organizations of the United Nations system and other relevant humanitarian actors to ensure non-discrimination and opportunities for persons with disabilities to participate on an equal basis with others in humanitarian preparedness and response;

48. *Calls upon* the United Nations and humanitarian and development organizations, in coordination with Member States, to engage all people affected by disasters and crises, in particular those most at risk, including through communication, enabling their participation in relevant processes and supporting their efforts and capacities to meet their different needs, while taking into account, as appropriate, their culture, traditions and local customs;

49. *Calls upon* United Nations humanitarian organizations, in consultation with Member States, as appropriate, to strengthen the evidence base for humanitarian assistance by further developing common mechanisms and methodologies for improving the quality, transparency, reliability, compatibility and comparability of common humanitarian needs assessments, needs data and analysis, including through improved collection, analysis and reporting of data disaggregated by sex, age and disability and taking into account environmental impact, to assess their performance in assistance and to ensure the most effective use of humanitarian resources by those organizations;

50. *Calls upon* the United Nations and its humanitarian partners to enhance accountability to Member States, including affected States, and all other stakeholders, including local governments, relevant local organizations and other actors, as well as affected populations, and to further strengthen humanitarian response efforts, including by monitoring and evaluating the provision of their humanitarian assistance, incorporating lessons learned into programming and consulting with the affected populations in the planning and implementation of humanitarian assistance, and making greater efforts in this regard, so that their needs are appropriately assessed and effectively addressed;

51. *Calls upon* Member States, the United Nations and humanitarian organizations to identify better ways of working to address the increasing capacity and resource gap, in order to effectively meet the needs of affected populations, including by harmonizing and, where possible, simplifying reporting requirements, increasing the flexibility of humanitarian funding, including through reduced earmarking and further minimizing the duplication of costs, and making more use of innovation in humanitarian response;

52. *Calls upon* donors to provide adequate, timely, predictable and flexible resources based on and in proportion to assessed needs and to mobilize support for addressing underfunded and forgotten emergencies, to consider providing early and multi-year commitments to pooled humanitarian funds, including the Central Emergency Response Fund and country-based pooled funds, and to continue to support diverse humanitarian funding channels, encourages efforts to adhere to the

Principles and Good Practice of Humanitarian Donorship¹² and to improve burden-sharing among donors, and in this respect encourages the private sector, civil society and other relevant entities to make relevant contributions, complementary to those of other sources;

53. *Welcomes* the important achievements of the Central Emergency Response Fund in ensuring a more timely and predictable response to humanitarian emergencies, stresses the importance of continuing to improve the functioning of the Fund, and in this regard encourages the United Nations funds and programmes and the specialized agencies to review and evaluate, where necessary, their partnership policies and practices in order to ensure the timely disbursement of funds from the Fund to implementing partners in order to ensure that resources are used in the most efficient, effective, accountable and transparent manner possible;

54. *Calls upon* all Member States, and invites the private sector and all concerned individuals and institutions, to consider increasing their voluntary contributions to the Central Emergency Response Fund in order to achieve an annual funding level of 1 billion United States dollars and to continue to reinforce and strengthen the Fund as the global emergency response fund, and emphasizes the need to broaden and diversify the income base of the Fund and that contributions should be additional to current commitments to humanitarian programming and should not be to the detriment of resources made available for international cooperation for development;

55. *Encourages* Member States, the private sector and all relevant individuals and institutions to consider increasing their voluntary contributions to country-based pooled funds and, as appropriate, other pooled funding mechanisms, to facilitate humanitarian assistance to people in need;

56. *Calls upon* Member States that are in a position to do so and development and humanitarian partners, in their efforts to provide flexible resources, to consider ways of better mainstreaming the need for preparedness and building resilience in the provision of humanitarian and development assistance, including reconstruction and rehabilitation, inter alia, with a view to ensuring smooth transition from relief to development;

57. *Calls upon* all Member States that are in a position to do so to increase their voluntary contributions to humanitarian emergencies, including through flexible, unearmarked and multi-year funding where possible, in this context reiterates that the Office for the Coordination of Humanitarian Affairs should benefit from adequate and more predictable funding, and underscores the importance of adequate, timely and flexible voluntary funding for the Office to enable it to carry out its mandate;

58. *Encourages* Member States, in cooperation with relevant United Nations humanitarian organizations, to ensure that the basic humanitarian needs of affected populations, including clean water, food, shelter, health, including sexual and reproductive health, education and protection, energy and information and communications technologies, where possible, are addressed as components of humanitarian response, including through providing timely and adequate resources, while ensuring that their collaborative efforts fully adhere to humanitarian principles;

59. *Also encourages* Member States, in cooperation with relevant United Nations humanitarian organizations, to ensure that women and girls have access to basic health-care services, including reliable and safe access to sexual and reproductive health-care services and mental health and psychosocial support, from

¹² A/58/99-E/2003/94, annex II.

the onset of emergencies, in this regard recognizes that such assistance protects women, adolescent girls and infants from preventable mortality and morbidity that occur in humanitarian emergencies, and calls upon Member States, the United Nations and other relevant actors to give such programmes due consideration;

60. *Encourages* Member States, the United Nations and humanitarian organizations to continue to work together to understand and address the different protection needs of affected populations, particularly the most vulnerable, in humanitarian crises and ensure that these needs are adequately integrated into preparedness, response and recovery efforts;

61. *Calls upon* Member States and relevant organizations and actors to recognize and address the consequences of humanitarian emergencies for migrants, in particular those in vulnerable situations, and to strengthen coordinated international efforts for their assistance and protection in concert with national authorities;

62. *Calls upon* Member States to take steps to ensure the international protection of and respect for the rights of refugees, including respect for the principle of non-refoulement and adequate standards of treatment in accordance with international law, including, as applicable, the 1951 Convention relating to the Status of Refugees¹³ and international human rights obligations;

63. *Recognizes* the importance of early registration and effective registration systems as a tool of protection and as a means of carrying out the quantification and assessment of needs for the provision and distribution of humanitarian assistance, notes the many and diverse challenges faced by refugees who remain without any form of documentation attesting to their status, and underlines the importance of increasing accountability to ensure that humanitarian assistance reaches its beneficiaries;

64. *Reaffirms* the obligation of all States and parties to an armed conflict to protect civilians, in accordance with international humanitarian law, encourages States that are parties to an armed conflict to take all measures necessary to enhance the protection of civilians, and invites all States to promote a culture of protection, taking into account the particular needs of women, girls, boys and men, older persons and persons with disabilities;

65. *Urges* Member States to continue to take the steps necessary to ensure the protection of the wounded and sick, as well as the safety and security of medical personnel and humanitarian personnel exclusively engaged in medical duties, their facilities, equipment, transports and supplies, including by developing effective measures to prevent and address acts of violence, attacks and threats against them, and in this regard reaffirms the need for States to ensure that those responsible for violations of international humanitarian law do not operate with impunity, urges States to conduct full, prompt, impartial and effective investigations within their jurisdiction of violations of international humanitarian law with a view to ensuring accountability, as provided for by national laws and obligations under international law, and to ensure that the wounded and sick receive, to the fullest extent practicable and with the least possible delay, the medical care and attention required, and notes the applicable rules of international humanitarian law relating to the non-punishment of any person for carrying out medical activities compatible with medical ethics;

66. *Also urges* Member States to continue to take the steps necessary to ensure the safety and security of humanitarian personnel, their facilities, equipment, transports and supplies, including by developing effective measures to prevent and

¹³ United Nations, *Treaty Series*, vol. 189, No. 2545.

address acts of violence, attacks and threats against them, requests the Secretary-General to expedite his efforts to enhance the safety and security of personnel involved in United Nations humanitarian operations, and in this regard reaffirms the need for States to ensure that those responsible for violations of international humanitarian law do not operate with impunity, urges States to conduct, full, prompt, impartial and effective investigations within their jurisdiction of violations of international humanitarian law with a view to ensuring accountability, as provided for by national laws and obligations under international law, and urges Member States to scale up their efforts to ensure the safety and security of humanitarian personnel;

67. *Emphasizes* the responsibility of States to adopt preventive measures and effective responses to acts of violence committed against civilian populations in armed conflicts and to comply with the relevant obligations under international law to end impunity and to ensure that those responsible for violations are promptly brought to justice, in accordance with national law and their obligations under international law;

68. *Calls upon* all States and parties in complex humanitarian emergencies, in particular in armed conflict and in post-conflict situations, in countries in which humanitarian personnel are operating, in conformity with the relevant provisions of international law and national laws, to cooperate fully with the United Nations and other humanitarian agencies and organizations and to ensure the safe and unhindered access of humanitarian personnel, as well as the delivery of supplies and equipment, in order to allow such personnel to efficiently perform their task of assisting affected civilian populations, including refugees and internally displaced persons;

69. *Urges* States, while undertaking counter-terrorism activities, to respect their international obligations, including whenever international humanitarian law is applicable, in particular regarding the provision of humanitarian assistance to civilian populations, as well as recognizes the key role humanitarian organizations play in the provision of principled humanitarian assistance, while also recognizing the importance of preventing and suppressing the financing of and other forms of support to terrorism;

70. *Recognizes* the Guiding Principles on Internal Displacement¹⁴ as an important international framework for the protection of internally displaced persons, and that forced displacement is not only a humanitarian but also a development challenge, encourages Member States and humanitarian agencies to continue to work together, in collaboration with host communities, in endeavours to provide a more predictable response to the needs of internally displaced persons and in particular to address the long-term nature of displacement by adopting and implementing long-term strategies and coherent multi-year planning, including in relation to issues such as livelihoods, and in this regard calls for continued and enhanced international support, upon request, for the capacity-building efforts of States and encourages humanitarian organizations to improve coordination, including with development organizations, to better address the needs of internally displaced persons in support of Member States to promote durable solutions;

71. *Welcomes* the progress made towards further enhancing the security management system of the United Nations, and supports the approach taken by the Secretary-General to focus the efforts of the security management system on enabling the United Nations system to “stay and deliver” its most critical programmes even in high-risk environments by effectively managing the risks to which personnel are exposed, including in the provision of humanitarian assistance, and to adapt quickly to changes in local security conditions;

¹⁴ E/CN.4/1998/53/Add.2, annex.

72. *Encourages* the United Nations and other relevant humanitarian actors to include, as part of their risk management strategy, the building of good relations and trust with national and local governments and to promote acceptance by local communities and all relevant actors, including religious leaders where appropriate, in order to enable humanitarian assistance to be provided in accordance with humanitarian principles;

73. *Requests* the Secretary-General to report on actions taken to enable the United Nations to continue to strengthen its ability to recruit and deploy staff quickly, effectively and flexibly, to procure emergency relief materials and services rapidly, cost-effectively and locally, where applicable, and to quickly disburse funds in order to support Governments and United Nations country teams in the coordination of international humanitarian assistance;

74. *Takes note* of the World Humanitarian Summit, held in Istanbul, Turkey, on 23 and 24 May 2016, and also takes note of the report of the Secretary-General on the outcome of the World Humanitarian Summit;¹⁵

75. *Urges* all countries to integrate into their respective national policies and development frameworks the 2030 Agenda for Sustainable Development,¹⁶ and urges Member States, the United Nations and relevant stakeholders to work together to reduce the needs and build the resilience of the most vulnerable in order to contribute to the achievement of the Goals included in the 2030 Agenda, including the call to leave no one behind;

76. *Requests* the Secretary-General to report to the General Assembly at its seventy-fifth session, through the Economic and Social Council at its 2020 session, on progress made in strengthening the coordination of emergency humanitarian assistance of the United Nations, and to submit a report to the Assembly on the detailed use of the Central Emergency Response Fund.

*49th plenary meeting
16 December 2019*

¹⁵ [A/71/353](#).

¹⁶ Resolution 70/1.